

Frequently Asked Questions

Who can make Application under the Right to Information Act, 2005

Citizens of India will have to make the request for information in writing, clearly specifying the information sought under the Right to Information Act, 2005. The applicant should give his/her contact details (name, postal address, telephone number, email address) so that the applicants can be contacted for clarifications or the information. Since as per the Act, information can be furnished only to citizens of India, you will have to give your citizen status as well. Citizen can also lodge request through online portal by accessing the link <https://rtionline.gov.in/> where the RTI fees can be paid online and the requester gets the registration number upon submission of the request and can track the application.

How do I send my application?

As per the Right to Information act 2005 and the Right to Information rules 2012 prescribed by the Government of India: a request for obtaining information under Section 6(1) of RIA needs to be accompanied by an application fee of Rs.10 by way of Indian Postal Order or by DD or bankers' cheque payable to the Punjab Gramin Bank, HO Kapurthala. You could send your request by post accompanied by the application fee of Rs.10/- payable by Indian Postal Order, demand draft or bankers' cheque favouring Punjab Gramin Bank. Citizens can also submit request through online portal by accessing the link <https://rtionline.gov.in/> where the RTI fees can be paid online and upon submission of the request the requester gets the registration number and can track the application.

Where do I send my request?

The details of the CPIO in Punjab Gramin Bank is as under:

Sh.Shiv Charan Sharma,
Central Public Information Officer
Punjab Gramin Bank,
Markfed Road,
HO Kapurthala 144601
Contact No.01822-509605
E-mail : pgbcpio@gmail.com

How long will Punjab Gramin Bank take to provide information?

Punjab Gramin Bank will, within 30 days of receipt of the application for information along with the fee, communicate to the requestor whether it can or cannot provide the information.

Will I have to pay to get the information?

As per the Right to Information (Regulation of Fee and Cost) Rules, 2005, the public authority shall charge:

- Rs.2/- for each page (in A-4 or A-3 size paper) created or copied;
- Actual charge or cost price of a copy in larger size paper;
- Actual cost or price for samples or models; and
- For inspection of records, no fee for the first hour; and a fee of Rs.5/- for each subsequent hour (or fraction thereof)

Further, to provide information under Section 7(5) of the Right to Information Act, 2005, the public authority shall charge:

- Rs. 50/- per diskette or floppy; and
- For information provided in printed form at the price fixed for such publication or Rs.2/- per page of photocopy for extracts from the publication

At what stage will I have to pay this cost?

If Punjab Gramin Bank has the information and can provide it to you it will, within 30 days of its receiving the application along with appropriate fees, communicate to you the cost of providing the information as prescribed under Section 7(1) of Right to Information Act.

When will I get the information?

You will get the information, once the Punjab Gramin Bank receives the payment towards providing the information.

Can Punjab Gramin Bank refuse to give me information?

The Right to Information Act, 2005 under Sections 8 and 9 exempt certain categories of information from disclosures.

Do I have a right to appeal?

Under the Right to Information Act, 2005 you have the right to appeal if you are not satisfied with the information provided by the CPIO, Punjab Gramin Bank or its decision not to provide the information requested.

Who should I address my appeal to?

You can address the appeal to following First Appellate Authority:

Sh.Shekhar Kumar Jha,
General Manager
Punjab Gramin Bank,
Markfed Road,
HO Kapurthala
Contact No.01822-502822
E-mail : gm4pgb@pgb.co.in